

Moorland Medical Centre
Patient Participation Group

Summary of meeting held on Tuesday 6th November 2018

1. Feedback from Subgroups

Publicity- reported that all actions had been completed.

Practice Survey – reported that 460 questionnaires had been completed by patients and these had been analysed but further work needed to extract comments prior to compiling the report for December meeting.

Health Awareness – the display and attendance of the Group members over the two weeks had been well received by patients and the display suitably updated would be available again in December. The Register of Local Activities would be maintained and updated monthly as necessary and future format discussed with Practice Clinicians.

2. PPG performance and Action plan

A subgroup was formed to review our performance and develop possible actions for next year. The draft Performance review and Action plan to be presented to the February meeting.

3. Update on Patient Congress /Local Health Service review

It was reported that the last Patient Congress meeting had been mainly concerned with the development of the Committee structure for the combined Staffordshire CCG's. There was concern expressed by Congress members that there did not seem to be a provision or commitment to include the patients voice. It was agreed that the Director for Public Engagement would take this concern back to the CCG Boards.

Consultation on local health services including hospital beds provision was still awaiting final approval of NHS England but it is hoped that this formal consultation can commence in December to be concluded in February 2019.

4. Medicine matters

The three champions are concerned that they are getting minimal support from CCG and other PPG's in the Moorlands and will be raising their concerns at next northern Staffordshire meeting.

5. Practice report

It was reported that much better use is being made of the Extended Hours GP service based at Moorlands Hospital late afternoon and evening plus Saturday/ Sunday.